



UPS Global Freight Forwarding

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NAAF 2019 Year-End Holiday Schedule (U.S.)

To help you plan your UPS® air freight shipments during the holidays, below is our pickup and delivery calendar. During this time of year, the number of shipments moving through our network surges. Because volume is especially high during Thanksgiving week, the week after Thanksgiving and peak Christmas week, UPS air freight shipments can be subject to delay.

As much as possible, we encourage you to plan ahead using this schedule. We appreciate your business and look forward to handling your critical shipments this holiday season. If you have any questions, contact your account executive or local UPS Global Freight Forwarding service center.

THANKSGIVING

- WED., NOV. 27 Normal UPS pickup and delivery
- THURS., NOV. 28 No UPS pickup and delivery service (UPS Express Critical® service available)
- FRI., NOV. 29 Normal UPS pickup and delivery
- SAT., NOV. 30 UPS delivery service available only for shipments marked "Saturday Delivery"

CHRISTMAS

- FRI., DEC. 20 Normal UPS pickup and delivery
- SAT., DEC. 21 UPS delivery service available only for shipments marked "Saturday Delivery"
- SUN., DEC. 22 No UPS pickup and delivery service (UPS Express Critical® service available)
- MON., DEC. 23 Normal UPS pickup and delivery
- TUES., DEC. 24 Normal UPS delivery. Pickup available if prearranged by December 20
- WED., DEC. 25 No UPS pickup and delivery service (UPS Express Critical® service available)
- THURS., DEC. 26 Normal UPS pickup and delivery

NEW YEAR'S

- FRI., DEC. 27 Normal UPS pickup and delivery
- SAT., DEC. 28 UPS delivery service available only for shipments marked "Saturday Delivery"
- SUN., DEC. 29 No UPS pickup and delivery service (UPS Express Critical® service available)
- MON., DEC. 30 Normal UPS pickup and delivery
- TUES., DEC. 31 No pickup and delivery service, unless prearranged by December 27. (UPS Express Critical® service available)
- WED., JAN. 1 No UPS pickup and delivery service (UPS Express Critical® service available)
- THURS., JAN. 2 Normal UPS pickup and delivery



Guaranteed service refund waiver dates Service guarantees will be suspended for all UPS North American Air Freight shipments picked up between November 25, 2019 – January 4, 2020. Guaranteed service to Puerto Rico remains suspended due to market capacity constraints.

Oversize limits and specialized air freight To limit service disruptions during this time, we will not accept the following North American Air Freight shipments:

- Shipments with any pieces longer than 120 in., wider than 83 in. or higher than 76 in. are considered oversized and will not be accepted on UPS Next Day Air® Freight and UPS 2nd Day Air® Freight services.
- Shipments requiring Transportation Protective Services (Constant Surveillance Service or Signature Security Service).

Time-in-transit notes On November 28, December 25, December 31 and January 1, there will be no movement of any freight tendered to UPS. Be aware that shipments picked up on the business day prior to these dates may incur an additional time-in-transit day.

UPS EXPRESS CRITICAL®
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